

Barnsley Hospice Appeal

(A company limited by guarantee)



Annual Report and Financial Statements

For the year ended 31 March 2025

Company registration number: 02274925

Charity registration number: 700586

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Who We Are

Barnsley Hospice provides specialist palliative and end of life care for the people of Barnsley.

We care for adults living with active and progressive life-limiting illnesses, including cancer, heart and lung diseases and neurological diseases such as motor neurone disease and Parkinson's disease. We are also here to support friends and family.

At the hospice, we provide a range of services free of charge for the people of Barnsley. These include a 10-bedded inpatient unit, support and wellbeing service, counselling and bereavement support, medical outpatient appointments and more. We tailor our services to each individual and empower people to make choices about their care.

Hospice care is different for everyone, and wherever possible, we support people in the ways that work best for them.

Our aim is to help people to live as well as possible, and do the things that are important to them. We take a holistic approach to our care, helping people with pain and symptom management, and providing practical, emotional, spiritual and social support. End of life care is an important part of what we do, but we are also here to support people from earlier in their diagnosis.

As a charity, we rely on our fundraising and retail efforts and the generosity of the local community to fund our services.

Since we first opened our doors in 1994, we have grown and adapted our services, remaining focused on embracing a culture of continuous improvement and training. This is integral to helping us meet our strategic objectives and providing the highest quality of care possible.

A Word from our Chair and Chief Executive

Welcome to our 2024/2025 Annual Report. It has been a particularly momentous year for Barnsley Hospice, marking an incredible 30 years since we opened our doors to the people of Barnsley. We hope you find this review of the previous year as uplifting as we have.

The hospice started out as a vision to bring specialist palliative and end of life care for the people of Barnsley. A vision that was subsequently made a reality thanks to a group of dedicated volunteers who, with the support of the community, worked tirelessly to establish the hospice.

Throughout the last three decades, our services have adapted and grown to meet the needs of local people, but one thing remained constant. As a charity, we would not be able to provide our outstanding care if it was not for the support we receive from the local people and businesses who fundraise for us, volunteer their time, shop at our Retail Hub and donate so generously.

This year has been a true celebration of all the hospice does, and the care and values we stand for. Most importantly, it has been an opportunity to thank our incredible staff, volunteers and the local community who continue to make our work possible.

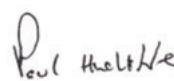
With increasing national conversation around the future of hospices and the way in which they are funded, the last twelve months have also provided opportunities for us to join fellow hospices up and down the UK in highlighting the need for more sustainable funding. Our ambition to provide compassionate care for our community remains at the forefront of all we do, and we will continue to do our best to ensure we are here for another 30 years and beyond.

In 2024/25, we had the privilege of caring for **463** people and their families. Looking ahead to next year, we are committed to identifying new ways to reach more people and make our services accessible to all. We will work with those using our services and different members of our communities to learn from them and ensure their voice is heard. We will also use our knowledge to educate others and strengthen palliative and end of life care at a local, regional and national level.

Innovation will remain an integral part of what we do, aligning with our strategic vision of going 'beyond outstanding' in all that we do. This includes identifying improvements to our services, diversifying our income generation efforts, conducting research, and enhancing our digital capabilities. It is also important that we raise the profile of the hospice and our services, ensuring our community knows the range of services we offer and the difference their support makes.

Before closing, we want to pay tribute to our former Chair, Carole Gibbard, who retired in June 2025 after twelve years as a trustee, including nine as Chair. We are enormously grateful for Carole's outstanding leadership of the Board of Trustees, which has been instrumental in the hospice's success. We wish Carole all the best for her retirement and share our heartfelt thanks for going above and beyond for Barnsley Hospice.

Finally, we also want to say another thank you to our staff and volunteers. Your work makes a real difference to our community and the people we serve, and it is an honour to be your Chair and Chief Executive Officer/Chief Nurse.



Paul Hinchliffe
Chair of the Board of Trustees



Martine Tune,
Chief Executive Officer and
Chief Nurse





Strategic Report

Our Values

Our hospice values drive our organisational culture, letting people know what is important to us and how they can expect us to operate. They represent the wide range of people impacted by our activities and were created using a wide range of feedback to ensure they demonstrate the heart of Barnsley Hospice and our communities.

Each value has a set of three accompanying behaviours, so it is clear for all to see the ways that we intend to demonstrate and truly live by our values.



AMBITION

We aim high and look for ways to improve ourselves, our services, reach more people and play a leading role.

We set high standards for ourselves and the services we provide.

We seek every opportunity to learn: from our successes and our mistakes.

We take a flexible and creative approach when seeking opportunities and solutions.



COLLABORATION

We are inclusive and work in partnership with others to achieve shared goals and get the best outcome possible.

We value diversity in its broadest sense and take meaningful action to create an inclusive environment.

We seek out and nurture partnerships so we can achieve more together.

We are welcoming and friendly.



COMPASSION

We are caring and treat everyone with kindness and respect.

We show empathy and consideration towards others.

We are genuinely caring and respectful in our interactions with others.

We are generous with our time and attention, and value the people around us.



INTEGRITY

We are honest, communicate clearly and openly, and take responsibility.

We are open and honest with ourselves and others.

We are trustworthy and reliable and deliver on our promises.

We are professional and take our responsibilities seriously.

Our Strategic Objectives

Our strategic objectives outline where we want to be by March 2026 and how we are going to get there. We have high levels of ambition and strive to be the best hospice possible for our local community. We are committed to setting and achieving the highest standards of professional practice, continuously building a culture of outstanding care and services.

Strategic Objective 1

We deliver outstanding care: The care that we provide to patients and those that are important to them will be of the highest achievable quality and will be accessible for all, personal, effective and safe. It will respect their dignity and be delivered with compassion.



Strategic Objective 2

We are acknowledged as a centre of excellence for specialist palliative and end of life care: We will provide a leadership role beyond our organisational boundaries in the development of innovative and outstanding palliative and end of life care research and education and its application to practice.



Strategic Objective 3

We will develop and sustain our financial health: We will manage the financial health of our charity efficiently and effectively to achieve long-term sustainability whilst investing for growth and development.



Strategic Objective 4

We have a culture and environment where people can thrive: We will be the employer and charity of choice in Barnsley. Our people will deliver outstanding care and services and will have an enjoyable and rewarding experience that inspires them to be the best they can be.



Strategic Priorities

For the first year of our new strategy, 'Beyond Outstanding', we identified the following priorities, which we mapped against our strategic objectives.

- Planning
- Building capability
- Improving our processes
- Equality, diversity and inclusion (EDI)
- Delivering value for money.

Our Plans for the Future

We continue to look ahead with ambition, and our commitment to continually improving our services and the care we provide remains as strong as ever. However, the ability to maintain and develop our outstanding services to meet the needs of our community relies on achieving financial sustainability, which underpins our future plans.

With the gap between our NHS grant and overall running costs leaving a significant deficit, our plans for the next year will continue efforts to generate reliable income to ensure we can provide outstanding care for the people of Barnsley for many years to come.

In 2025/26 we will:

1. Increase awareness of our services and what we do, finding new ways of debunking the myths around hospice care and sharing more information about the variety of care and support we offer. We will update the service pages on our website and provide more helpful information for members of the public. Working with people who have used our services, we will continue to share testimonials of their experience and what hospice care means to them. We will also create a 3D video of our Inpatient Unit, giving people the opportunity to take a virtual tour before they access our services or come and visit. Our clinical and non-clinical teams will deliver talks throughout the community, educating people on our care and our income generation efforts. Work will continue to strengthen our branding, creating a consistent visual identity.

2. Continue to review our income generation activities and make strategic plans for the future, finding new ways to generate sustainable income. We will deliver the actions on our one-year strategic plan for fundraising and retail activities. Subsequently, we will use what we have learnt from our one-year plan to develop longer-term strategies. Alongside this work, we will enhance our policies, procedures and processes to ensure we are efficient and aligned with best practices.

3. Improve the environment and surroundings of our buildings for the benefit of those using our services and our workforce. We will continue to enhance parts of our Inpatient Unit, including immersive visual and audio technology in one of our rooms. We will review the utilisation of our buildings and ensure we are using our spaces as effectively as possible. Importantly, we will focus on improving our energy efficiency, finding ways to reduce costs and align with our commitment to sustainability.

4. Continue our work to reach more people and improve the accessibility of our services. We will work with the South Yorkshire Cancer Alliance to deliver online wellbeing sessions. We will also focus on introducing multiple formats of our patient and service information leaflets, such as easy read and digital versions. Furthermore, a hearing loop system will be installed to assist patients, visitors and service users who use a hearing aid. We will gather and analyse data produced from community sessions to assess the effectiveness of our outreach projects.



5. Review our strategic objectives, which set out our vision until March 2026. We will involve patients, families, service users and other key stakeholders to ensure our objectives reflect what is important to them. A set of strategic priorities will then be mapped to our objectives, forming the basis of our yearly work plans.

6. Share our knowledge with others, establishing opportunities to conduct research and use our findings to make a meaningful impact on our services, the hospice sector and other healthcare partners. We will develop a formal Research Policy and associated procedures for the hospice.





Our Impact

Our Services: An Overview

At Barnsley Hospice, we understand the importance of providing specialist palliative and end of life care that is tailored to the individual. We take a person-centred approach to help people live as well as possible and do the things that are important to them. This means providing care and support that considers the whole person - not just their physical needs.

Throughout 2024/25, we supported **463** people living with life-limiting illnesses and their families and friends. This includes people who accessed care and support through our Inpatient Unit, Counselling and Bereavement service, The Orangery (support and wellbeing service) and medical outpatients.

We supported **463**
people in 2024/25.



Many people do not realise the range of services we provide. These include:



Inpatient Unit

24-hour specialist care delivered by our multidisciplinary team on a 10-bedded unit



The Orangery

Support and wellbeing service, providing complementary therapy and facilitating a range of wellbeing groups for inpatients and outpatients



Social Work

Specialist support for those living with a life-limiting illness and the people close to them



Physiotherapy

Support to manage symptoms and improve mobility, facilitated by our specialist palliative care physiotherapist



Spiritual Support

Providing the option to access the spiritual care and support that is right for you



Counselling and Bereavement Support

A safe and supportive environment for people living with a life-limiting illness, and their families and friends, to explore their feelings



Medical Outpatient

Expert care delivered by our specialist consultants, both from the hospice and in the community and in people's homes



Pall Call

A free helpline for people in Barnsley living with a life-limiting illness and their loved ones to access 24/7 specialist advice



Care in Hospitals

Supporting local hospital services to provide specialist care for people with palliative and end of life care needs

Our Impact: A Year in Numbers

463

people used our clinical services in 2024/25



We supported

54

medical outpatients in 2024/25

247

social worker support activities were undertaken in 2024/25



610

physiotherapy support activities were undertaken in 2024/25



240

complementary therapy activities were undertaken in 2024/25



156

people used our Inpatient Unit

242

people used our counselling services

Our counselling team carried out

1048 contact activities

Our Orangery team carried out

1750 contact activities

The average Inpatient Unit occupancy rate was

87%

212

people were supported by The Orangery in 2024/25



Inpatient Unit

Our ten bedded Inpatient Unit (IPU) provides outstanding care for people living with a progressive, life-limiting illness who are finding it difficult to get their symptoms under control. We also provide end of life care for people in the last days and weeks of life.

We can help with all aspects of symptom management, offering physical, psychological, emotional and social support. We treat each person in our care with dignity and respect, and our multidisciplinary team works hard to provide the best possible care, 24 hours a day, 7 days a week.

The average IPU occupancy rate was

87% in 2024/25



610

specialist physiotherapy support activities were carried out on our Inpatient Unit



“We could not have asked for more. The attention to detail and the respect that is given in difficult circumstances has been amazing, we are truly thankful and blessed.”

Feedback from a Hospice Service User

Counselling Service

Our counselling service supports people living with a progressive life-limiting illness, who have specialist palliative care needs, and those close to them. Our counsellors help people to explore difficult feelings and emotions relating to their own or a loved one's illness. This may be at any stage of the patient's palliative care journey.



“The counselling I have received has quite literally changed my life. I will never be able to thank the counsellor enough for the time she spent with me. I will be forever grateful that I was able to access this service.”

Feedback from a Hospice Service User

242

patients were supported by our counselling team in 2024/25



The Orangery

The Orangery is our support and wellbeing service.

Complementary therapies such as reflexology, aromatherapy, massage and guided visualisation are provided by qualified therapists.

We also offer support programmes for patients and their carers, designed to provide tools for people to manage symptoms such as pain, anxiety and fatigue.

Physiotherapy

Our specialist palliative care physiotherapist helps people living with life-limiting illnesses improve their mobility and manage their symptoms. They work with people accessing our care to find out what is important to them, helping them to develop a plan to meet their individual needs and goals. Physiotherapy can be accessed by people using services in The Orangery or those receiving care on our Inpatient Unit.

Medical Outpatients

Our specialist consultants offer outpatient support for people living with a life-limiting illness. Appointments are conducted from the hospice and out in the community, including in people's homes.

Pall Call

We provide a free 24/7 helpline for people in Barnsley living with a life-limiting illness, and the people close to them, to seek specialist advice.

Bereavement Support Service

Our hospice counsellors are specialists in providing bereavement counselling and support for those experiencing grief after someone dies from a life-limiting progressive illness. This support is provided face-to-face or via telephone. They provide both pre- and post-bereavement support, and this can be especially important for children. The team is experienced in helping children aged 5 to 18 years of age. Our counselling suite provides a safe and confidential space for patients and families to discuss the psychological impact their illness is having on them.

Social Work

A palliative care social worker is based on our Inpatient Unit three days a week. They work with patients and the people closest to them to understand their needs, providing advice and guidance on wider support available through other channels. They also play an important part in our discharge process, helping to ensure the relevant practical support is in place when someone returns home.

Spiritual Support

The South Yorkshire Chaplaincy and Listening Service offers regular spiritual support for people accessing our services, and the people close to them. We also have a network of local faith leaders that we can contact upon request.

1750

contact activities were carried out in The Orangery in 2024/25



610

physiotherapy support activities were undertaken in 2024/2025



247

social worker support activities for patients were undertaken in 2024/25



Making the Hospice a Home From Home

At the hospice, we know how important the environment of the hospice is for the people using our services and their loved ones. Whilst maintaining everything we need to deliver high-quality care, we have continued to find ways to incorporate special home comforts that make all the difference to patients and their families.

Introducing Our Family Room

In February 2025, we officially opened our newly renovated 'Family Room' on our Inpatient Unit. The space now allows those being cared for by the hospice and their loved ones to enjoy some relaxing time together in a comfortable, quiet space. We unveiled the room during our Family Day with Bluebell Wood Children's Hospice, who we have worked with closely to improve the transition between children and young people's services to adult services.



"We understand that hospice care is not just about the person who has been diagnosed with a life-limiting illness, and it's vital that we also get it right for their loved ones too. Helping people to make memories and spend time with those important to them is a key priority for us, and we hope our family room will provide even more opportunity for us to make this happen."

Ross Fletcher, Director of Clinical Services & Governance/Deputy CEO

Updating our Inpatient Unit Lounge

Our Inpatient Unit lounge provides a communal space for patients and visitors to relax and spend time. This year, we were delighted to receive a B&Q Foundation grant, which enabled us to update our lounge, replacing the furniture and soft furnishings. With the help of Countrywide Healthcare, who supported us in designing the space, our lounge has been transformed into a homely area for patients and their loved ones.

Sprucing Up Our Gardens

The outdoor areas of the hospice are just as important as what is inside, and each room on our Inpatient Unit has direct access to its own garden area. We have upgraded our garden furniture so that patients can spend quality time with their loved ones in our peaceful outside spaces.

We are so grateful to local business, P. Biddlestone Groundworks Maintenance Ltd., who kindly excavated one of our garden areas to make it more spacious.

Inpatient Unit Lounge



Going Beyond Outstanding

We are proud to deliver outstanding care for the people of Barnsley, but we will not stop our aim to go above and beyond for those using our services. We have continued to identify ways to improve and expand the services we provide - making sure we get it right for patients and their families.

72-Hour Discharge Support Programme

Last year, we implemented a 72-hour discharge programme for patients who are discharged home from our Inpatient Unit near the end of their lives. We understand how important it is for people to receive care in their preferred place wherever possible, and this programme helped to support patients and their loved ones during the transition home. A total of 14 patients were supported as part of this programme, and feedback demonstrated the clear benefits to patients and their families. As a result of us introducing this pathway, our overall readmission rates fell by 42% in 2024/25 compared to 2023/24, dropping to 8.7% (2024/24) from 15% (2023/24).

As a result of the success, we have secured funding to deliver the programme for a further six months.

14

patients supported by our 72-hour discharge programme.

42%

decrease in overall readmission rates following the programme.



Living Well With Dementia

As an active member of the Barnsley Dementia Alliance, finding new ways to support people living with dementia continues to be a priority. In 2024/25, we ran three Living Well with Dementia courses within our support and wellbeing service, The Orangery. The sessions were designed to plan for their future and put things in place to help them live as well as possible. Topics included advice on welfare support, understanding your legal rights and managing symptoms.

Offering a Creative Outlet

Throughout the year, we increased the range of wellbeing activities provided in The Orangery, introducing art therapy and creative writing sessions for people living with a life-limiting illness. The groups offered a creative outlet for those attending, whilst also providing an opportunity for people to socialise and meet others who may be going through similar experiences.

Many of the creative writing pieces that were written throughout the groups will now be transformed into a 2026 calendar, which will generate funds whilst raising awareness of our services.



Celebrating 30 Years of Barnsley Hospice

On 24 June 1994, we opened our doors to the people of Barnsley for the first time. Since then, we have cared for thousands of local families and continued to advocate for the fact that specialist palliative and end of life care should be available to everyone who chooses to access it.

A lot has changed over the past 30 years, but our gratitude for the local community has never wavered. Thank you to everyone who has played a part in helping Barnsley Hospice become what it is today, and those who continue to support us into the future. We simply could not do it without you. We hope you enjoy this trip down memory lane.



30 for 30 Walk

Led by Trustee Ian Meade and our fantastic Fundraising Team, over 60 supporters took part in the 'Barnsley Hospice 30 for 30 Walk' in April. Choosing between a 10km, 20km or 30km route, participants racked up an impressive step count throughout the borough and raised over £10,000 in the process!

Limited Edition Gin

Our friends at Waterton's Reserve Gin created a bespoke, one-of-a-kind gin in honour of our 30th anniversary. Boasting 30 botanicals, the recipe was not recorded meaning it can never be recreated - making it truly special for those who got their hands on one of the 30 bottles created. As well as raising vital income, the bottles were also used as gifts to say a very special thanks to our staff and volunteers celebrating their 30 years long-service awards.

30th Anniversary Ball

In September, we were joined by supporters and local dignitaries to mark our milestone at the Barnsley Hospice 30th Anniversary Ball. The evening of celebration took place at Wortley Hall and was made possible thanks to our Patrons, Professor Dame Hilary Chapman DBE and Dan Jarvis MP. As well as being joined by the Mayor and Mayoress of Barnsley and Cricket legend Dickie Bird, guests enjoyed a delicious three-course meal, a luxury auction, live music and a taste of our exclusive anniversary gin.

Salute to Business Award

As proud members of the Barnsley and Rotherham Chamber of Commerce, we were delighted to receive a 'Salute to Business Award' at their 2024 Business Awards. The award was in recognition of our 30th anniversary, and several hospice staff and trustees were in attendance to celebrate the achievement.

Lean on Me

A special anniversary year calls for something a little different, and we wanted to create a project that captured our values and shone a light on the people behind our hospice. With Bill Withers ringing in our ears, the lyrics of 'Lean on Me' summarised what we do at the hospice perfectly, and so the idea of a 30th anniversary song was born.

We were honoured to partner with local musician, Tom Masters, and create a special cover of the song, which was accompanied by a music video featuring our staff, volunteers and patients.

After a preview screening at our 30th Anniversary Ball, we launched the song for the first time in October during Hospice Care Week, sharing it far and wide to raise vital income and raise awareness of what we do.



What Others Say About Us

It matters what people say about us. All feedback helps us to identify what we are doing well and highlight the areas we can improve. Importantly, it also helps us to understand the specific needs of our community, including aspects of cultural diversity and those most at risk of health inequalities.

You can read more about the feedback we received in 2024/25 in our Quality Accounts, but here are some highlights:

- We received **312** compliments about our services. The common themes we identified were: good standards of care provided on our Inpatient Unit, users of The Orangery feel supported, and the benefits of our Counselling Service.
- All of the service user feedback surveys for our clinical services have been updated to gather more meaningful data about our patients and service users' experiences and to capture equality monitoring data.
- 100% of patients who responded would recommend Barnsley Hospice to their family/friends.

Transition Project With Bluebell Wood Children's Hospice

Throughout 2024/25, we worked closely with Bluebell Wood Children's Hospice to understand how we can improve the transition to adult services. We held three Family Days in our support and wellbeing service, The Orangery, and invited young people, families and carers currently accessing care at Bluebell Wood to visit our hospice. Throughout the sessions, we shared more about our services and listened to feedback on what may help make the transition to adult services easier when the time comes.

Our clinical staff members also spent time with Bluebell Wood staff and visited their hospice to see their facilities, gaining valuable insight into how we can make our services more suited to younger people (18-25).

“By putting young people at the heart of this transition, we’re ensuring they have more control over their future. This project is a true collaboration, creating a lasting legacy with a dedicated transition pathway and family support for families in Barnsley for years to come.”

Rachel Parkin, Transition Co-Ordinator at Bluebell Wood Children's Hospice



Using Our Voice

Raising awareness of our services, sharing best practice and amplifying the importance of hospice care is at the heart of our communications.

We want people to know who we are and how we can support those living with a life-limiting illness. These important messages are central to our mission of ensuring our local community can access our services if and when they need us.

As well as shining a light on the compassionate care we provide, communicating through our social media, website and in the press also gives us a platform to share how our community can help us. Promoting our fundraising, retail and campaign work helps us to start more conversations about our work, reach more people and let people know how they can support their local hospice.

24,000

followers across our social media channels



2,000

new followers across our social media accounts since 2023/2024.



500,000

people reached through our social media channels



Engaged in national conversation

Like many other hospices throughout the UK, we spoke publicly about the impact of rising costs and the need for a more sustainable funding model. We worked with the local press to tell our story and thank everyone in the community who supports our services by donating, volunteering or sharing our posts on social media.

We also used national campaigns, such as Dying Matters and Hospice Care Week, to share more insights into the care we offer and engaged staff, volunteers and those using our services to help us spread the word

In Hospice Care Week, we were delighted to be featured on ITV Calendar News to showcase our outstanding services and promote the cover of 'Lean on Me' we created with local musician, Tom Masters.

Sharing the learning

We have also used our voice to share key learning and best practices across the hospice sector and beyond, helping us to move towards our strategic objective of becoming a centre of excellence for palliative and end of life care.

- We delivered accredited dementia and end of life care training to 16 nursing homes in Barnsley.
- Our speciality doctor has delivered quarterly palliative and end of life care education sessions to hospice staff, community nursing team, and medical and allied health professionals. The sessions have included topics such as advanced care planning and complex symptom management.
- We have worked with Sheffield Hallam University, delivering undergraduate education to third-year paramedic students.
- Our Lead Counsellor, Janice, wrote a piece for our website during Dying Matters Week, sharing her insights on starting conversations about death and dying, and the language we use.



Digital Transformation

As we continue to grow and adapt to meet the needs of the people using our services and our workforce, we have prioritised improving our digital capabilities throughout the year.

Electronic Prescribing and Medicines Administration

Following the success of our SystmOne implementation last year, we remained focused on growing and improving our digital systems in clinical areas. In October, we launched Electronic Prescribing and Medicines Administration (ePMA) - a digital system to replace paper prescriptions and medicine charts. Importantly, this system has created a more efficient, safer, and easier process for prescribing and recording medication.

Some of the key benefits we have seen are:

- Improved patient safety
- A reduction in the overall time taken to prescribe, check, supply and administer medicines.
- Enhanced patient care
- Improved efficiency
- Improved data quality.

Microsoft 365

We successfully migrated from Google software to Microsoft 365 across the hospice. This transition included moving email systems, introducing cloud-based storage and developing a new internal intranet. By doing so, we have improved our digital security and enhanced connectivity throughout the workforce.

As we now have access to a broader suite of software through Microsoft 365, we will continue to enhance our business capability and use digital programmes to make our software more efficient.

HR system

We sourced and began working on the introduction of a new HR system. When fully rolled out, this system will allow us to improve payroll processes, develop better reporting mechanisms, increase efficiencies with staff rostering and enable digitised recruitment processes.



Our People

We could not do without the wonderful staff and volunteers that make up #TeamHospice. Working together, our people are dedicated to ensuring specialist palliative and end of life care is available for people living with a life-limiting illness in Barnsley. We understand the importance of empowering our workforce and creating the right conditions to enable them to succeed. To help us achieve this, one of our strategic objectives is to create a culture where people can thrive and, ultimately, become the employer of choice in the local area.

Supportive workplace

As part of our commitment to our Health and Wellbeing strategy, we offered our staff the opportunity to train as Mental Health First Aiders. Six employees from teams across the hospice completed the training in March to communicate and reassure individuals struggling with mental health and provide them with organisations that can help.

Similarly, another trio of staff completed training to become Menopause Advocates, supporting colleagues and signposting to relevant information and resources when needed.

In early 2025, we undertook a Health and Wellbeing Survey, in partnership with Barnsley Council, to gain a better understanding of our staff members' views on the health and wellbeing support we offer. We will review the results of this survey and use the learnings to develop our Employee Wellbeing Strategy.

We also arranged a visit by the local organisation, Company Shop on the Go, which sources and sells good-quality surplus food to help reduce food waste. Their visit offered hospice staff and volunteers the chance to take home a selection of items that would otherwise have been thrown away.



Communication and engagement

Open, honest and transparent communication is fundamental to providing outstanding care and ensuring the hospice is a supportive and empowering place of work. To help us achieve this, we keep our staff and volunteers updated in many ways and encourage our workforce to speak up, share feedback and use their voice to make our hospice the best it can be.

Throughout the year, this included:

- A monthly staff forum with representatives from all areas of the hospice
- Our Freedom to Speak Up programme
- Informal 'Coffee and Cake' meetings for all staff every month
- Regular Leaders' Briefings for all members of the senior leadership team
- Our third annual Staff Away Day during Hospice Care Week
- A monthly newsletter to all staff and volunteers, as well as bi-annual Safeguarding and Information Governance newsletters
- Our new hospice intranet.



Recognition and celebrating success

In June, nearly 20 staff and volunteers from Barnsley Hospice travelled down to London for the Palliative Care Awards, at which our team was nominated across eight different categories. On the night, our Catering team came away with The Ancillary Worker Award and hospice volunteer Jean won The Outstanding Volunteer Award, in honour of the last 30 years she has dedicated to supporting the work of the hospice. We also received 'Highly Commended' in the Palliative Care Manager, Excellence in Palliative Care Nursing and Best Fundraiser Awards.

Ahead of our Staff Away Day, we welcomed #TeamHospice to nominate colleagues or teams who they believe have best demonstrated our values of ambition, collaboration, compassion and integrity. These nominations were then shared and celebrated on the day. We also presented special recognition awards to those reaching impressive milestones of being at the hospice, including two of our volunteers and two of our Catering team, who celebrated 30 years of supporting the hospice, having been with us since the hospice was founded in 1994.

As a hospice, we recognise the importance of ensuring our employees receive fair pay and are rewarded appropriately for their incredible work. Following a pay review, our Board of Trustees approved a 4% increase to our salary bill for the 2024/25 financial year.

Progression and development

Providing opportunities for our workforce to grow and develop their skills is key to our strategic vision of going 'beyond outstanding'. We are delighted to have supported staff in non-clinical and clinical roles to complete Master's qualifications and undertake diplomas in their relevant fields. This has included apprenticeship programmes for a healthcare assistant to complete the Nursing Associate Foundation Degree and a Nursing Associate to commence the Registered Nurse Degree Apprenticeship.

In June 2024, we introduced Heads of Services to our leadership structure, supporting our longstanding plans to have fewer Directors, whilst still maintaining oversight across all areas of the hospice. Importantly, this new layer also represents our commitment to providing our employees with opportunities to grow, providing more scope for progression.



"Undertaking a Master's in Public Relations has provided me with an invaluable opportunity to build on the skills I have learnt in the workplace. From day one, I was able to apply my learnings to my role at the hospice and subsequently conducted an in-depth research project based on hospice communications as my final project. It has been an incredible experience for me personally, and I am proud to be able to use what I have learnt to support a cause as important as our hospice."

Ella Beale, Head of Fundraising and Marketing

Volunteers

In June, we were pleased to appoint a Volunteer Coordinator, who plays a key role in delivering our Volunteer Strategy. As well as supporting our current volunteers, our Volunteer Coordinator has focused on recruiting new volunteers at events around Barnsley and improving their induction, so every volunteer has a full and clear knowledge of the hospice and how their work is making a difference.

"One of the most precious gifts we can give is our time. Life is busy so spare time is our most valued commodity, our volunteers give it with a smile, hard work, and enthusiasm. They are also the friendliest, loveliest people, and create an uplifting atmosphere wherever they are. Thank you all of you."

Lorraine, Housekeeping Team

This year, we introduced regular Coffee and Catch-Ups for our volunteers to meet and spend some time with each other, as well as having a chance to ask any questions about their work or the hospice in general.

We also introduced a new one-to-one process for our volunteers, helping to improve communication between teams in the hospice and ensure precious volunteering time is being used in the best way.

Over the past year, we have been fortunate to be supported by several groups of corporate volunteers who dedicated their time from businesses across the borough, including Infinity, HSBC, Ancala Water Services and South Yorkshire Pensions Authority.



"It has been my pleasure to volunteer at Barnsley Hospice for the past 30 years. I have made some fabulous friends along the way. They have helped me in lots of ways over the years. Where would I be without them. Barnsley Hospice is a wonderful organisation for the benefit of local people. Thank you to everyone involved".

Jenny, Volunteer at Barnsley Hospice

Equality, Diversity and Inclusion

We have continued our work to make sure Barnsley Hospice is an open and inclusive organisation, where everyone feels safe, supported and welcome.

In May 2024, the Equality, Diversity and Inclusion (EDI) strategy that had been developed by the EDI Working Group was formally approved by the Board of Trustees. As well as being one of our strategic priorities, the importance of EDI throughout the hospice was further recognised when the EDI Working Group became the EDI Governance Group and was implemented into our formal governance structure. The governance group meets bi-monthly and now reports into the two Board Sub-Committees.

The EDI Governance Group developed a three-year action plan aligned to our EDI strategy and has made significant progress on the actions for year one.

Some highlights from our EDI activities

- We achieved at least 95% compliance with our EDI mandatory and statutory training across our staff and volunteer workforce.
- Our support and wellbeing team trialled a community outreach programme in areas of the borough that may find accessing our services more difficult.
- We attended Barnsley Pride once again and hosted a stall for the first time.
- We worked to make our recruitment processes more inclusive, providing interview questions to candidates in advance to create a better interview experience for all.
- Our service flyers were translated into multiple languages.
- We continued building our relationships with local Faith Leaders, hosting quarterly meetings at the hospice.



Raising Funds

We are proud that our services are free of charge at the point of delivery for those who need them. Despite common misconceptions, like many other hospices in the UK, we are **not part of the NHS** and need to independently raise two-thirds of our running costs each year on average. We could not do this without our amazing supporters, who help us raise this total through things such as donations, planning fundraisers in the community, attending our events, leaving gifts in their Will and shopping at our Retail Hub.

In 2024/2025, our supporters helped us raise an incredible

£2,803,520

through donations, legacies, playing our Lottery and shopping at our Retail Hub.



Local Partners

Barnsley Hospice was founded and continues to deliver specialist care, thanks to the generosity and involvement of the local community. We're proud to have such strong relationships with various businesses and organisations across the borough.

Barnsley FC

We were once again invited to Oakwell to turn the stadium orange in honour of our annual Takeover Day. We were delighted to raise **£2,762.16** - the most our Takeover Day has ever raised! Importantly, it also helped us to raise vital awareness of our services and the support we can provide for local people.

To top it off, players and coaching staff also visited the hospice before Christmas to meet our patients, staff and volunteers - spreading some festive cheer along the way.



Barnsley College

In April, Barnsley College kindly hosted a special dinner in honour of our 30th anniversary, prepared by their catering students in The Open Kitchen. Through ticket sales and a fantastic raffle, the evening raised an amazing **£2,047**. The college team continued to support us throughout the year by participating in our Accumulator Challenge and working with our Retail Hub to host pop-up shops for staff and students.

Barnsley Metropolitan Borough Council

We were honoured to be chosen as the Charitable Partner of the much-anticipated return of the Barnsley 10K in June, kindly offering 50 charity places for supporters to take part and raise sponsorship for the hospice. The day was a huge success, raising **over £10,000** for Barnsley Hospice!

Retail

After the launch of our dedicated vintage clothing space, Rotation @ The Hub, in early 2024, the space has continued to increase in popularity and sales and become a must-visit space for those with a love for retro attire. In its first year, the area has sold over 3,300 items, totalling over **£40,000**.

In honour of the hospice's 30th birthday in June, the team held a pop-up shop in the Alhambra Shopping Centre. The week-long stint in the town centre shone a spotlight on just how stylish sustainability can be and raised an impressive **£3,870** in the process!



Challenge Events

In 2024/25, we held a variety of challenge events for supporters to raise vital funds for our specialist care.

Over 30 supporters got muddy at Total Warrior, raising almost **£7,000** and 11 took to the skies for a 15,000 ft Tandem Skydive. A team of six climbed 1,085 meters of Snowdon for a Sunset Trek, raising over **£2,500**.

Remember Someone You Love

In early 2025, we launched our online Memory Wall, where people can share pictures and messages in memory of loved ones and leave a donation to the hospice if they wish.

Our Hospice Village, a mural of glass pieces, continued to grow as supporters made donations to add a house or bespoke piece to the display in memory of a loved one.

Our Light up a Life campaign received almost 1,400 dedications and raised over **£33,000**. For the first time, our Book of Remembrance was available online so people could view their dedications from home.

Hannah, Lauren and Becky dedicated a light in celebration of their Mum, Helen, who was cared for by the hospice.



"We have many things to be grateful to Barnsley Hospice for, but the main one was for giving Mum hope. Mum knew she wasn't going to survive but all she wanted was for people around her to give her hope and that's exactly what everyone at Barnsley Hospice did.

"Thanks to the hospice, we could step back and become daughters again rather than the combined role of carers and daughters we had become before the hospice. We were all then able to use the last bit of time together making lasting memories for her and us."

Events

With the help of 22 teams, our Golf Day raised a record-breaking **£10,529**, reaching six-figures for the first time. It also marked the 12th year of continuous sponsorship from Lifetime Financial Management.

We were delighted to welcome a brand-new event to our calendar with our 30 Years of Fashion event. The event was an unforgettable occasion as we were joined by guest speaker, Angela Kelly CVO, fashion designer to the late Queen Elizabeth II and Sunday Times bestselling author. In addition to gaining a truly unique insight into Angela's fashion history, guests enjoyed speciality stalls, a two-course meal, and rails of pre-loved clothes from our Retail Hub. Nearly 150 fashion-lovers attended, and we raised an incredible £6,400 on the day. Thanks again to Angela for her wonderful support and kindness.

Participants in our Accumulator Challenge pulled out all the stops in honour of our 30th year. This year saw innovative ideas like orange gelato, 80s fancy dress days and a bespoke hospice-themed cocktail, all helping to raise an amazing £25,000 in just one month! This record-breaking year takes the event's total to over £100,000 since launched in 2018.

We once again welcomed supporters to the hospice for our Easter and Summer Fairs. These fundraisers are always well attended by our loyal supporters and have raised a combined total of over £2,300.

Festive Fundraisers

Our Elf Run also broke records this year with over 10,000 elves joining in the festive fun from 36 schools, seven businesses and community groups. Together they helped raise an incredible £37,327!

Also, our Treecycle saw another successful year – even with some delays due to snow – as we collected almost 500 trees with the help of our corporate partners and raised over £7,000.



Care For a Cuppa

Last year, we were excited to launch our very own hospice coffee cart as part of our focus on identifying new ways to raise funds. Appropriately named 'Care for a Cuppa', the coffee cart boasts our iconic orange colour and serves a range of hot drinks prepared by a skilled barista. The coffee cart was funded by a grant from Better Barnsley Bond and a rural grant from South Yorkshire.



Thanks to Our Local Businesses

- AromaHoliday very kindly made a Barnsley Hospice candle. In honour of our iconic orange, the candle had a citrus theme with scents of orange, lemon, thyme, blackberry and wine. Profits from the sales of candles support the hospice.
- Our hospice gardens had a makeover thanks to the team at P. Biddlestone Groundworks and Maintenance, who shifted 40 tonnes of dirt and transformed a narrow pathway at the side of the hospice into a seating area for patients and visitors.
- A team of staff from Fresh-Pak volunteered their time to help us create Chocolate Bouquets, which are then sent to local businesses to sell raffle tickets and raise much-needed funds.
- Hather Plant Hire visited us at the start of the year during the snowy weather to clear our car parks so staff, patients and volunteers could safely access the hospice.
- Our friends at City Electrical Factor Barnsley held a Family Day at their depot in August to raise funds for Barnsley Hospice. The day included a BBQ, hospice cakes, football and sponsored waxing!
- Gist Limited Barnsley donated flower bouquets, which were distributed throughout our Inpatient Unit, patient rooms and staff.



Gifts in Wills

Leaving a gift in your will helps Barnsley Hospice continue our services into the future and be there for local families when they need us most. This can be done by leaving a set donation amount or as a percentage of your estate. In 2024/25, we received **£958,524** from legacies.

Lottery

Our Barnsley Hospice lottery sees an **average of 4523** entries each week, raising a total of **£280,546** across the year. In 2024, we held two Superdraw raffles, which raised a fantastic combined total of £16,565.

Grants and Trusts (Non-NHS)

Our income from grants and trusts has continued to grow substantially throughout 2024/25, as we received a total of **£266,416** through non-NHS grants.

£958,524

received in 2024/25 from legacies

£280,546

raised from our weekly lottery

£266,416

raised through non-NHS grants





Trustees' Report

How We Are Governed

Our Board of Trustees is composed of individuals with a range of professional experience, who volunteer their time to oversee the overall strategic direction of the hospice. In line with the Memorandum of Articles of Association, trustees are appointed by the Board and are responsible for the effective governance of the charity.

The Board are not involved in the day-to-day operational running of the hospice, which they delegate to the Chief Executive Officer and Chief Nurse and the Executive Leadership Team. The Board holds the Chief Executive Officer and Chief Nurse to account, ensuring the hospice is managed effectively and responsibly and seeking assurances on all aspects of the hospice's activities.

A Board Assurance Framework was developed in 2023, which outlines a clear process for the Board of Trustees and its sub-committees with assurance (positive or negative) in respect of the delivery of all four of its Strategic Objectives. The aim of the document is to enable trustees to answer the question "do we really know what we think we know?"

The Board of Trustees and sub-committees met bi-monthly in 2024/25. The Chair meets formally with the Chief Executive Officer and Chief Nurse at least once a month.

Recruitment and induction

Trustees are appointed based on their professional experience and expertise, community involvement and their commitment to the work of Barnsley Hospice and the sector more widely. Once appointed, trustees will usually identify particular areas of interest relevant to their experience, and have an elevated focus on adding value in these areas.

Trustees undertake a full and thorough induction, overseen by the Chair, which involves mandatory and statutory training aligned to their role. They also receive a handbook containing planning and financial documents, national guidance about being a trustee and other information relevant to the hospice.

Trustees see the work of the hospice first-hand and are given opportunities to engage with the hospice's activities, services, staff and volunteers, and service users where appropriate.

A Board Development Programme is in place to ensure the hospice is well-led, and trustees are required to proactively undertake an annual skills audit and review their own performance regularly.

Senior management remuneration

Pay awards for the workforce are recommended by the Executive Leadership Team (ELT) to the Board via the Finance and Resources Committee with supporting evidence and rationale. No recommendations are made by ELT for setting their own pay or remuneration, except on occasions when an offer is made to forfeit any award. Instead, the Board of Trustees take responsibility for making any such decisions for key senior management personnel based on organisation performance, affordability and sector benchmarking exercises.

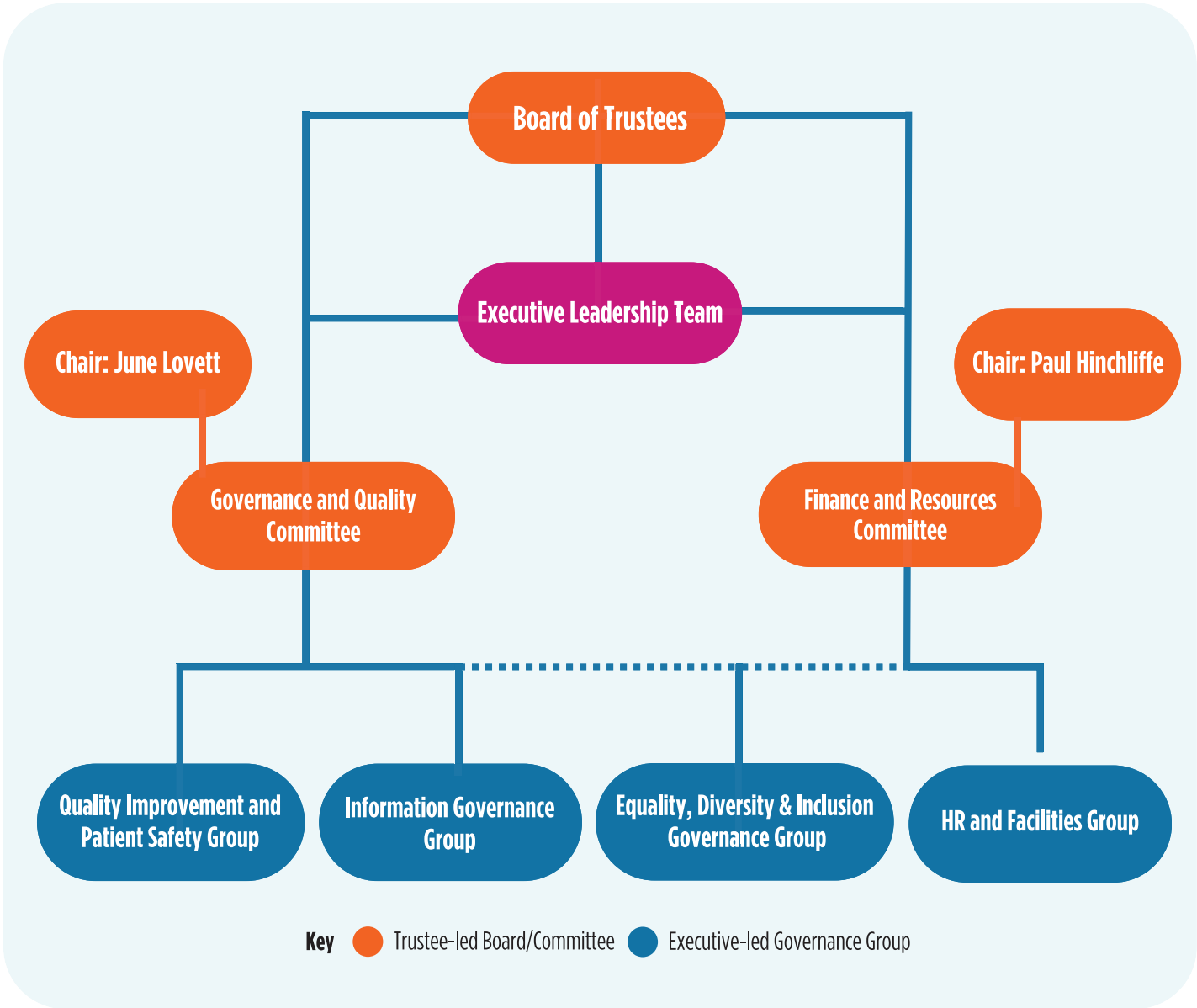


Our Committees

The hospice has two Board sub-committees, each with clearly defined governance groups reporting into them, establishing formal and efficient escalation routes to the Board. Our sub-committees are chaired by a trustee with expertise in the relevant area, and membership is made up of trustees and members of the hospice’s Executive Leadership Team.

The Finance and Resources Committee oversees the strategic delivery of the hospice’s financial, income generation, human resources, organisational development and facilities aspects of the hospice’s activities.

The Governance and Quality Committee oversees the delivery of the hospice’s objectives relating to the quality, effectiveness and safety of the clinical services it provides.



Financial Review

The Financial Challenge

The financial context remained challenging during the course of the year, continuing to rise beyond long-term assumptions. We are proud to have continued delivering outstanding services, which is the core purpose of our mission. However, the balance of ensuring high standards of care with financial stability is made more difficult in the volatile economic climate in the UK.

The economic state continued to have a significant impact across the sector, with Hospice UK reporting that 14% of inpatient unit beds in England were closed in December 2024.

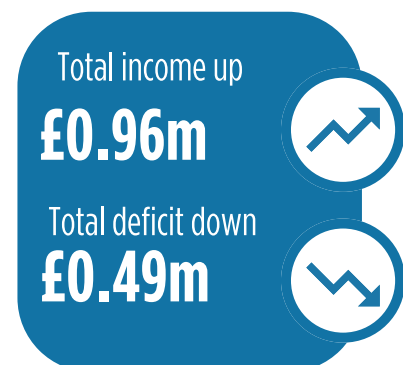
The Board of Trustees continues to make necessary investments in the hospice workforce and the systems and processes that underpin our priority of providing high-quality and effective care. Consequently, we have delivered a financial deficit in 2024/25, although much lower than expected, predominantly due to higher than budgeted legacy income.

The deficit for 2024/25 has fallen compared to 2023/24, moving from a deficit of £548,860 (2023/24) to £58,930 (2024/25). In light of the ongoing challenging financial context and the continued investments required to maintain high standards of care, the trustees consider this a good year-on-year performance. However, we note that the high legacy income recorded in 2024/25 is unlikely to be repeated on a sustainable basis.

The government's announcement of £100m investment in hospices in England over the next two years was welcomed by the trustees. However, as this grant is restricted to capital projects, we continue to advocate for a more sustainable solution to hospice funding.

Financial Performance 2024/25

The hospice has reduced the year-on-year deficit by improving financial performance across many areas of activity. In summary, total income has increased by £0.96m, to £5.00m (£4.04m 2024), while total expenditure has increased by £0.47m, to £5.06m (£4.59m), which leads to the deficit reducing by £0.49m to £0.06m (£0.55m). As a consequence, net reserves are £7.78m as at 31 March 2025.



Charitable and Commissioned Services Income

Total income from the main NHS grant, along with other much smaller sources of NHS commissioned income, increased by 4.0% to £1.95m (£1.87m 2024).

The total NHS income equates to 38.9% of total income, and only represents 50.7% of all charitable and commissioned service costs, including apportioned support costs, which highlights the significant commercial challenge faced by the hospice fundraising team to support the total costs of all charitable services.

Fundraising and Legacy Income

The most notable change in financial performance is the increased revenues generated from donations, grants and legacies. The hospice has continued to invest and recruit specifically to target opportunities to grow income from grants and donations, and the payback continues to show opportunities to improve. Total income across all fundraising activity, including donations, grants and legacies (excluding NHS, retail, lottery and investment returns), has grown by £0.84m to just over £2m. Fundraising costs across these activities only increased by £0.02m to £0.70m, therefore, the increased contribution in the year is £0.82m, although the biggest single increase arises due to legacy income, which accounts for £0.66m of the increase.

Trading Income

Our retail and lottery performance continues to be progressed, with total revenue increasing by £0.13m, to £0.86m. The net contribution from retail and lottery (before overhead allocation) is £0.54m, which continues to be one of the highlights in trading and fundraising performance, because the hospice operates only one retail warehouse outlet.

Investment Income

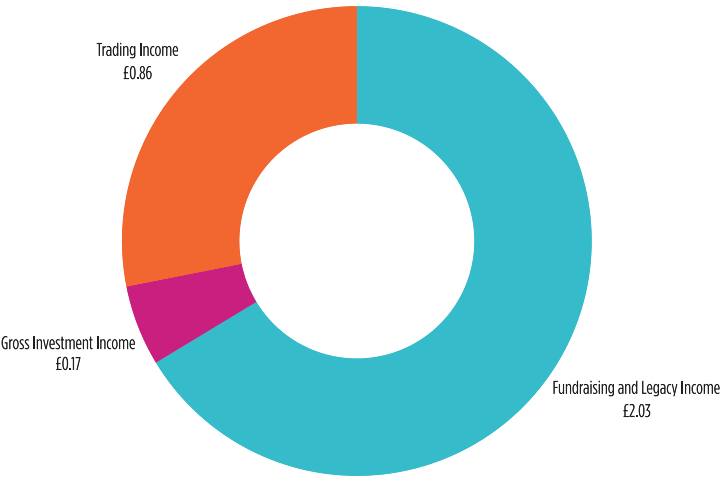
The economic picture for inflation remains uncertain, but in general, inflation has fallen during the period, which has led to interest rates also decreasing, with consequential decreases in interest rate returns on a year-on-year basis. Total investment returns have fallen to £0.17m, down by £0.09m compared to the prior year.

Expenditure

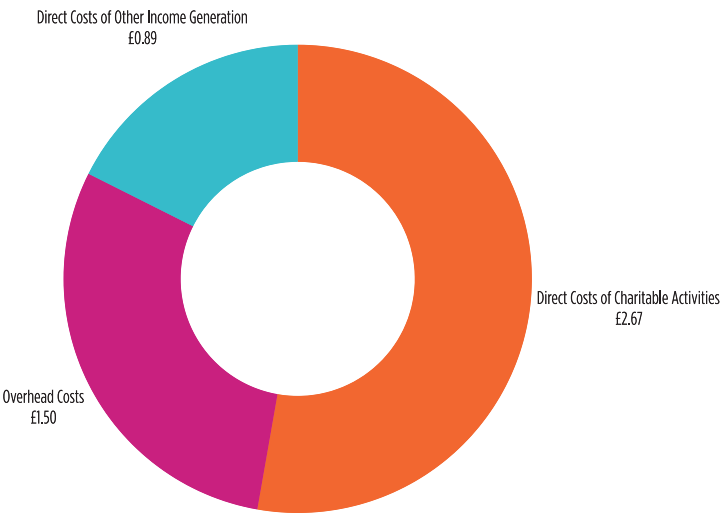
Direct costs of all charitable activities amount to £2.67m before allocating apportioned support costs. Direct costs of all the commercial fundraising activities amount to £0.89m. The total overhead cost is £1.50m, which is apportioned across the main income generation activities.

In the year, direct expenditure on charitable services amounted to £2.67m, which is 52.8% of all costs. Income generation costs of £0.89m only amount to 17.6% of all costs. Following consideration of appropriate methodologies and using similar methodologies to previous years, overhead support costs are allocated to charitable services and fundraising activities in line with resource use levels, dependent on the overhead category.

Income (excl NHS Grants) - £m



Expenditure Breakdown - £m



Investment Policy

The investment policy remained unchanged in the year, and market conditions for non-liquid market investments strengthened during the year, which has positively impacted the valuation in the year. The trustees continue to review the overall investment policy, along with the risk appetite related to the operational investment strategy. With a further deficit recorded in the year, the level of funds available for investment has fallen once again. Consequently, as in previous years, the focus continues to be on lower-risk investments with medium-term access to cash for the majority of the readily available reserves.

Reserves Policy

Barnsley Hospice continues to adopt a reserves strategy that will maintain enough available free cash to cover expenditure needs in the short to medium term. Trustees continue to ensure the hospice delivers high levels of service and drives the necessary plans to increase income. Higher income performance will take two more years to deliver which, in turn, will create a more stable and sustainable environment to manage all reserves of cash.

The trustees continue to ensure the necessary balance between short-term cash demands and medium investment needs is met by managing the designated reserves strategy created last year. Out of the remaining £7.8m reserves, the Trustees have allocated £2.55m into designated funds, which will support continued high levels of service and improve fundraising performance over the next two years. The designated funds are held as part of the unrestricted funds. Restricted income is recognised when it has been awarded and is matched to relevant expenditure in line with a donor's expectations/wishes. At the balance sheet date, the total restricted reserves are £0.13m and the total unrestricted reserves are £5.1m. The reserve fund table included in note 22 of the financial statement outlines the available funds within each fund category. The objectives of the designated funds are outlined as follows.

Designated Funds

- **Organisational Support**

This fund is to support the organisation with increased costs over the next three years as we build the infrastructure necessary to deliver an outstanding organisation.

- **Income Generation**

This fund is to develop income generation through new and existing income streams that are sustainable and resilient to economic and social challenges. This fund will be used over the next three years to support a new strategy for sustainable income streams.

- **Service Development**

This fund is to support the development and testing of new service delivery models. The fund will support the ongoing development, testing and planning of services.

- **Building and Maintenance**

This fund is designated for the purpose of maintaining and updating the existing hospice building and surroundings.

- **Information Technology**

The charity has a number of IT systems and hardware that need replacing or upgrading to develop greater reliance, functionality and efficiency to support the services we deliver and the way in which we work, now and in the future.



Reference and Administrative Information

Registered Charity Name: Barnsley Hospice Appeal

Registered Charity Number: 700586

Company Number: 02274925

Company Type: Company Limited by Guarantee

Registered Address: 104 - 106 Church Street, Gawber, Barnsley S75 2RL

Dormant Company Details: Barnsley Hospice Trading Limited

This Trustees' Report also meets the requirements of a Directors' Report for Companies Act purposes.

Trustees

- Carole Gibbard, Chair of the Board (resigned 25 June 2025)
- Paul Hinchliffe, Chair of the Board from 25 June 2025
- James Sheriff, Vice-Chair of the Board
- Amanda Edwards
- June Lovett
- Ian Meade
- Alison Salt
- Tom Armitage
- James McGowan
- Sarah Jewitt
- Katie Roebuck (appointed 13 November 2024)
- Beverley Geary (resigned 4 October 2024)
- Tracey Keys (resigned 11 October 2024)
- Amanda Edwards (resigned 1 September 2025)

- indicates member of the Finance and Resources Committee
- indicates member of the Governance and Quality Committee

Executive Leadership Team

- Martine Tune, Chief Executive Officer and Chief Nurse
- Sarah MacGillivray, Director of Governance and Quality/Deputy CEO (resigned 31 January 2025)
- Ross Fletcher, Director of Clinical Services and Governance
- Stephen Hall, Director of Human Resources and Organisational Development (resigned 9 May 2025)
- Chris Harrison, Finance Director



Risk Management

The Board of Trustees has established processes to assess business and corporate risk. Accordingly, there is a robust framework of risk assessment implemented across the whole business operation that is primarily overseen by the Governance and Quality Committee, with relevant support from the Finance and Resources Committee. The major operational components of the risk management strategy are monitored and managed using a Board Assurance Framework and an Integrated Risk Register, which are updated and reviewed each month by the ELT and every two months by the Governance and Quality and the Finance and Resources Committees. The ELT aim to mitigate key risks as outlined on the risk register, and all changes to identified risks and any escalation of issues are reported to each meeting of the Board sub-committees via a detailed formal report and to each meeting of the main Board via the sub-committee highlight and escalation reports. The Main Board also receives a detailed and formal report on the Board Assurance Framework at each meeting.

A wide range of policies and procedures have been documented and approved to minimise risk and ensure compliance with legislation and regulatory requirements. Specific policies relating to risk include a corporate risk management policy, standing financial instructions and policies, health and safety policies, information governance and media policies, patient and clinical policies and human resources policies.

Governing Document

Barnsley Hospice Appeal is a charitable company limited by guarantee and a registered charity in England and Wales. The charity's objectives are specifically restricted to the relief of sickness and the preservation of health among people residing in the Barnsley region. The company was established under a Memorandum of Association and is governed under its Articles of Association, to ensure that appropriate consideration was given to tenures and succession planning for the Chair and trustees.

Public Benefit

The trustees are mindful of the Charity Commission's general guidance on public benefit and are confident that this report, in its entirety, appropriately reflects public benefit in relevant detail when describing the purpose, objectives, strategic plans, services/activities and future plans for enhancing service delivery.

Fundraising Standards

Barnsley Hospice employs a core fundraising team to develop, promote and run a range of fundraising campaigns, with the assistance of volunteers and the support of our local community. We communicate with our supporters and keep them informed of upcoming events using direct mail and email marketing.

We review the frequency and appropriateness of our communications and provide an option for supporters to 'opt-out' of our marketing communications. On some occasions, we will contact supporters using legitimate interest if it is in line with best practice and is deemed appropriate. For our weekly lottery, we have a self-exclusion form on our website for gambling-related products. Door-to-door canvassing and cash collections are done in line with the Gambling Commission and Fundraising Regulator requirements. Our lottery and raffles are promoted in line with the Gambling Commission guidelines.

We are registered with the Fundraising Regulator and work in accordance with the Code of Fundraising Practice, and the best practice laid out by the Hospice Lotteries Association, and the Institute of Fundraising.

We received 0 suppressions of contact through the Fundraising Regulator in this year.

Our supporters are very important to us, and we welcome all feedback to ensure we continually improve our fundraising activities.

Auditors

Kingwood Allotts Limited, Sidings Court, Doncaster, DN4 5NU

Solicitors

Ward Hadaway LLP, Sandygate House, 102 Quayside, Newcastle Upon Tyne, NE1 3DX

Bankers

Virgin Money, 1a Peel Square, Barnsley, S70 2PL

Flagstone Group Ltd, 1st Floor, Clareville House, 26-27 Oxendon Street, London, SW1Y 4EL

Investment Managers

Lifetime Financial Management Intermediaries Ltd., Lifetime house, Great Cliffe Road, Barnsley, S75 3SP

Related Parties

Barnsley Hospice Trading Limited is a wholly owned subsidiary of Barnsley Hospice Appeal and it ceased trading on 31 March 2018 when all trading activity become part of the charity. The subsidiary Company is dormant, with registered company details:

Barnsley Hospice Trading Limited

Company Number 07347654

Registered Officer 104 – 106 Church Street, Gawber, Barnsley, S75 2RL

Going Concern and Cashflow

The 2024/25 financial statements have been prepared on a going concern basis. Whilst we have recorded a deficit in the financial year, our underlying operational performance was consistent with our planned budget deficit. Our planned and continued focus on improving and maintaining high-quality delivery in core services has contributed to the recorded deficit and, as stated in our plans last year, we have designated funds to maintain and invest in the long-term performance of the hospice. We will continue to invest from our designated funds for the next two years and, accordingly, we will continue to record deficits over that period.

The Board of Trustees have prepared forecasts of income and expenditure and a cashflow in accordance with the assumptions outlined above and subjected these forecasts to sensitivity analysis, which shows that they have sufficient reserves to be able to continue for the foreseeable future. The Board will continue to monitor the impact of wider macro-economic factors on income and expenditure and will take appropriate action as necessary.

Statement of Trustees' Responsibilities

The trustees (who are also directors of Barnsley Hospice Appeal for the purposes of company law) are responsible for preparing the Trustees' Annual report (including the Strategic Report) and the financial statements in accordance with applicable law and United Kingdom Accounting Standards.

Company Law requires trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charities SORP 2019 (FRS 102);

- Make judgements and estimates that are reasonable and prudent;
- State whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

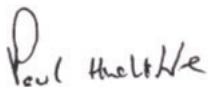
In so far as the trustees are aware:

- There is no relevant audit information of which the charitable company's auditor is unaware; and
- The trustees have taken all steps necessary to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Auditor Appointment

The Auditor, Kingswood Allotts Limited, is deemed to be reappointed under section 487(2) of the Companies Act 2006.



Mr P Hinchliffe
Chair of the Board of Trustees
24/09/2025



Financial Statements

Company registration number: 02274925
Charity registration number: 700586

Barnsley Hospice Appeal

(A company limited by guarantee)

Annual Report and Financial Statements for the Year Ended 31 March 2025

Report of the Independent Auditors to the Members of Barnsley Hospice Appeal

Opinion

We have audited the financial statements of Barnsley Hospice Appeal (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law, United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small company's exemption from the requirement to prepare a Strategic Report or in preparing the Report of the Trustees.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- Enquiry of management and those charged with governance around actual and potential litigation and claims;
- Enquiry of management and review of routine audit testing to identify any instances of non-compliance with laws and regulations including reviewing the latest Care Quality Commission findings;
- Performing audit work over the risk of management override of controls, including review of nominal ledger, journal entries and other adjustments made in the preparation of the financial statements for appropriateness, evaluating the business rationale of any significant transactions outside the normal course of business and reviewing accounting estimates for bias;
- Examining income recognition including legacies and grants;
- Reviewing minutes of meetings of those charged with governance.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



03/10/2025

Date

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Mark Garrison BCom FCA DChA (Senior Statutory Auditor)
for and on behalf of Kingswood Allotts Limited, Statutory Auditor
Chartered Accountants
Sidings Court
Lakeside
Doncaster
South Yorkshire
DN4 5NU

Statement of Financial Activities

for the year ended 31 March 2025

Incorporating the Income and Expenditure Account

	Note	Unrestricted funds	Restricted funds	Total	Total
		2025	2025	2025	2024
		£	£	£	£
Income and Endowments From:					
Donations and legacies	3	1,806,069	222,367	2,028,435	1,180,064
Charitable activities	4	1,948,408	-	1,948,408	1,873,402
Other trading activities	5	855,124	-	855,124	729,493
Investment income	6	170,919	-	170,919	260,276
Total Income		4,780,520	222,367	5,002,887	4,043,236
Expenditure On:					
Raising funds	7	(1,214,210)	(2,897)	(1,217,107)	(1,106,727)
Charitable activities	8	(3,623,598)	(211,111)	(3,844,709)	(3,485,369)
Total Expenditure		(4,837,809)	(224,008)	(5,061,817)	(4,592,096)
Net income/(expenditure) for the financial year		(57,289)	(1,641)	(58,930)	(548,860)
Transfer between funds		6,039	(6,039)	-	-
Net movement in funds		(51,250)	(7,680)	(58,930)	(548,860)
Reconciliation of Funds					
Total funds brought forward		7,707,694	135,718	7,843,412	8,392,272
Total Funds Carried Forward	22	7,656,444	128,038	7,784,482	7,843,412

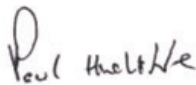
All of the charity's activities derive from continuing operations during the above two periods. The funds breakdown is shown in note 22.

Balance Sheet

as at 31 March 2025

	Note	2025 £	2024 £
Fixed Assets			
Tangible assets	15	2,327,630	2,302,083
Investments	16	889,687	870,767
Total Fixed Assets		3,217,317	3,172,850
Current assets			
Stocks	17	-	-
Debtors	18	586,774	397,085
Cash at bank and in hand		4,285,129	4,579,233
Total Current Assets		4,871,903	4,976,318
Creditors: Amounts Falling Due Within One Year	19	(304,738)	(305,756)
Net Current Assets		4,567,165	4,670,562
Total Net Assets		7,784,482	7,843,412
Funds of the charity			
Restricted funds		128,038	135,718
Unrestricted funds		7,656,444	7,707,694
Total Charity Funds	22	7,784,482	7,843,412

The financial statements were approved by the trustees, and authorised for issue on 24 September 2025 and signed on their behalf by:



Mr P Hinchliffe
Chair of the Board of Trustees



Mrs M Tune
CEO/Chief Nurse

The notes on pages 48 to 64 form part of these financial statements.
Company registration number: 02274925

Statement of Cash Flows

for the year ended 31 March 2025

	Note	2025 £	2024 £
Cash Flows From Operating Activities			
Net income		(58,930)	(548,860)
Adjustments to Cash Flows From Non-Cash Items			
Depreciation	15	145,526	122,818
Investment income	6	(151,999)	(205,634)
Loss on disposal of tangible fixed assets		1,450	-
Revaluation of investments		(18,920)	(54,642)
		(82,873)	(686,318)
Working Capital Adjustments			
Decrease in stocks		-	-
(Increase) / decrease in debtors	18	(189,689)	548,215
Increase / (decrease) in creditors	19	16,082	(145,064)
(Decrease) / increase in deferred income	19	(17,110)	(629,404)
Net Cash Flows From Operating Activities		(273,580)	(912,571)
Cash Flows From Investing Activities			
Interest receivable and similar income	6	151,999	205,634
Purchase of tangible fixed assets	15	(172,523)	(97,786)
Sale of tangible fixed assets		-	-
Net Cash Flows From Investing Activities		(20,524)	107,848
Net Decrease in Cash and Cash Equivalents		(294,104)	(804,723)
Cash and cash equivalents at 1 April 2024		4,579,233	5,383,956
Cash and Cash Equivalents at 31 March 2025		4,285,129	4,579,233

All of the cash flows derived from continuing operations during the above two periods.

Notes to the Financial Statements

for the year ended 31 March 2025

1. Charity status

The charity is a private company, limited by guarantee, incorporated in England & Wales, and consequently does not have share capital. Each of the trustees is liable to contribute an amount not exceeding £100 towards the assets of the charity in the event of liquidation.

The address of its registered office is:

104 - 106 Church Street,
Gawber,
Barnsley,
S75 2RL.

These financial statements were authorised for issue by the trustees on 24 September 2025.

2. Accounting policies

Summary of significant accounting policies and key accounting estimates

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charities SORP 2019 (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102). They also comply with the Companies Act 2006 and Charities Act 2011.

Basis of preparation

Barnsley Hospice Appeal meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Going concern

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern nor any significant areas of uncertainty that affect the carrying value of assets held by the charity. The most recent CQC inspection gave a rating of "Outstanding" which has given trustees confidence that issues highlighted in the previous inspection have now been resolved.

Income and endowments

All income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of the income receivable can be measured reliably.

- Donations and legacies

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance by the charity before the charity is entitled to the funds, the income is deferred and not recognised until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that these conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case-by-case basis following the grant of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

Notes to the Financial Statements

for the year ended 31 March 2025

- Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

- Deferred income

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

- Investment income

Dividends are recognised once the dividend has been declared and notification has been received of the dividend due.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are directly allocated according to the relevant expenditure heading. Where costs cannot be directly attributed to particular headings, they have been allocated on a consistent proportionate cost allocation basis.

- Raising funds

These are costs incurred in attracting voluntary income, the management of investments and those incurred in trading activities that raise funds.

- Charitable activities

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Support costs

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources, for example, allocating property costs by floor areas, or per capita, staff costs by the time spent and other costs by their usage.

Governance costs

These include the costs attributable to the charity's compliance with constitutional and statutory requirements, including audit, strategic management and trustees' meetings and reimbursed expenses.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £1,000 or more are initially recorded at cost.

Notes to the Financial Statements

for the year ended 31 March 2025

Depreciation and amortisation

Tangible fixed assets costing £1,000 or more are capitalised at cost (or deemed cost). Cost includes costs directly attributable to making the asset capable of operating as intended.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less any estimated residual value, of each asset on a systematic basis over its expected useful life, as follows:

Equipment fixtures and fittings	straight line per annum over 3-8 years, depending on asset type/use
Motor vehicles	straight line per annum over 8 years
Buildings	straight line per annum over 50 years

Fixed asset investments

Fixed asset investments are share investments initially recognised at their transaction value and subsequently measured at market value at the balance sheet date. The Statement of Financial Activities includes the net gains and losses arising on revaluations throughout the year.

Stock

Stock is valued at the lower of cost and estimated selling price less costs to complete and sell, after due regard for obsolete and slow moving stocks.

Donated items held in the charity shops are not included in the financial statements until they are sold or distributed on the basis that it is considered impractical to measure the fair value of donated goods.

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business and are recognised at the amount expected to be received less future interest.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Trade creditors

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of business from suppliers and are recognised at the amount expected to be received less future interest.

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Notes to the Financial Statements

for the year ended 31 March 2025

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to fund in respect of the year. The charity also contributes to the NHS defined benefit scheme for members of staff with NHS pension scheme membership. It is not possible to identify the charity's share of assets in this scheme and therefore contributions are accounted for as if they were made to a defined contribution scheme.

For defined contribution pension schemes and employees in the NHS pension scheme the amount charged to the Statement of Financial Activities in respect of pension costs and other retirement benefits is the contributions payable in the year. Differences between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments in the balance sheet.

Redundancy and termination payments

Redundancy and termination costs are recognised as an expense and a liability on the Balance Sheet immediately at the point the charity is demonstrably committed to either:

- terminate the employment of an employee or group of employees before normal retirement date; or
- provide termination benefits as a result of an offer made in order to encourage voluntary redundancy.

The Hospice is considered to be demonstrably committed only when it has a plan for the termination and is without realistic possibility of withdrawal from the plan, only after exploring all avenues to avoid redundancy or contract termination.

Financial instruments

- Classification

Financial assets and financial liabilities are recognised when the charity becomes a party to the contractual provisions of the instrument. Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the charity after deducting all of its liabilities.

- Recognition and measurement

All financial assets and liabilities are initially measured at transaction price (including transaction costs), except for those financial assets classified as at fair value through profit or loss, which are initially measured at fair value (which is normally the transaction price excluding transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a financing transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Financial assets and liabilities are only offset in the statement of financial position when, and only when there exists a legally enforceable right to set off the recognised amounts and the charity intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Financial assets are de-recognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the charity transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the charity, despite having retained some, but not all, significant risks and rewards of ownership, has transferred control of the asset to another party.

Financial liabilities are de-recognised only when the obligation specified in the contract is discharged, cancelled or expires.

Notes to the Financial Statements

for the year ended 31 March 2025

- Fair value measurement

The best evidence of fair value is a quoted price for an identical asset in an active market. When quoted prices are unavailable, the price of a recent transaction for an identical asset provides evidence of fair value as long as there has not been a significant change in economic circumstances or a significant lapse of time since the transaction took place. If the market is not active and recent transactions of an identical asset on their own are not a good estimate of fair value, the fair value is estimated by using a valuation technique.

Critical accounting estimates and areas of judgement

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Critical accounting estimates and assumptions:

The company makes estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below.

Critical areas of judgement:

Depreciation of hospice - the policy has been set to depreciate the property over 50 years by the trustees at the date the project builds were complete. By nature of the building, specifically designed for the needs of the hospice, this period may exceed the requirement of the hospice in its present form. The current trustees are satisfied with the basis of the estimation and its calculation.

Donated goods and services

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably.

In accordance with the Charities SORP 2019 (FRS 102), general volunteer time is not recognised – refer to the Trustees' Annual Report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

Lottery income

Lottery income is recognised in the period to which it relates.

Event income

Event income is recognised when the event has occurred.

Operating leases

Rentals under operating leases are charged on a straight-line basis over the lease term, even if the payments are not made on such a basis. Benefits received and receivable as an incentive to sign an operating lease are similarly spread on a straight-line basis over the lease term.

Notes to the Financial Statements

for the year ended 31 March 2025

3. Income from donations, legacies and grants

	Unrestricted funds general £	Restricted funds £	Total 2025 £	Total 2024 £
Donations, legacies and grants				
Donations and grants from companies, trusts and similar proceeds	291,860	142,328	434,187	358,198
Donations from individuals	192,249	-	192,249	208,876
Donations from community groups	342,952	-	342,952	296,744
Legacies	958,524	-	958,524	296,020
Gift aid reclaimed	20,484	-	20,484	20,226
Government Capital Grant	-	80,039	80,039	-
	1,806,069	222,367	2,028,435	1,180,064

4. Income from charitable activities

	Unrestricted funds general £	Restricted funds £	Total 2025 £	Total 2024 £
South Yorkshire ICB Main Grant	1,859,894	-	1,859,894	1,790,080
Medical Income and Research Fees	88,514	-	88,514	83,322
	1,948,408	-	1,948,408	1,873,402

5. Income from other trading activities

	Unrestricted funds general £	Restricted funds £	Total 2025 £	Total 2024 £
Trading Income				
Shop income from sale of donated goods and services	562,166	-	562,166	446,038
Other trading income	12,412	-	12,412	24,464
Lotteries and competitions income	280,546	-	280,546	258,992
	855,124	-	855,124	729,493

Notes to the Financial Statements

for the year ended 31 March 2025

6. Investment income

	Unrestricted funds general £	Restricted funds £	Total 2025 £	Total 2024 £
Interest Receivable and Similar Income				
Interest receivable on bank deposits	151,999	-	151,999	205,634
Movement in investment funds	18,920	-	18,920	54,642
	170,919	-	170,919	260,276

7. Expenditure on raising funds

	Direct costs £	Allocated support costs £	Total 2025 £	Total 2024 £
Costs of generating donations and legacies	540,171	162,558	702,729	686,257
Cost of trading activities	352,182	162,196	514,378	420,470
	892,353	324,754	1,217,107	1,106,727

8. Expenditure on charitable activities

	Activity undertaken directly £	Activity support costs £	Total 2025 £	Total 2024 £
Inpatient care and core activities	2,492,050	1,089,311	3,581,361	3,175,287
Consulting	81,030	37,630	118,660	144,674
Therapies	99,238	45,450	144,688	165,408
	2,672,318	1,172,391	3,844,709	3,485,369

£3,623,598 (2024 - £3,297,497) of the above expenditure was attributable to unrestricted funds, including designated funds and £221,111 (2024 - £187,872) to restricted funds.

Notes to the Financial Statements

for the year ended 31 March 2025

9. Analysis of governance and support costs

	Information technology £	Admin costs £	Premises costs including depreciation £	Other support costs £	Total 2025 £	Total 2024 £
Support costs allocated to raising funds						
Cost of generating donations and legacies	13,412	58,283	60,475	30,388	162,558	291,887
Cost of trading activities	8,745	74,947	39,429	39,076	162,196	178,839
	22,157	133,229	99,904	69,464	324,754	470,726
Support costs allocated to charitable activities						
Inpatient care core services	61,878	491,942	278,999	256,492	1,089,311	1,326,667
Family	2,012	17,449	9,072	9,098	37,630	60,445
Therapies	2,464	20,952	11,110	10,924	45,450	69,109
	66,354	530,343	299,181	276,513	1,172,391	1,456,221

The allocation of support and governance costs is based on a proportion of direct expenditure.

10. Audit fees

	2025 £	2024 £
Fees payable to the charity's auditor for the audit of the financial statements	7,600	7,250
Fees payable to the charity's auditor for other services	7,319	6,180
	14,919	13,430

The above costs are attributed to unrestricted funds and included within support costs, in note 9.

11. Net income/expenditure for the year

Net income/expenditure is stated after charging	2025 £	2024 £
Operating leases - plant and machinery	35,294	19,868
Audit fees	7,600	7,250
Other non-audit services	7,319	6,810
Loss on disposal of tangible fixed assets	1,450	-
Depreciation of fixed assets	145,526	122,818
	197,188	156,746

Notes to the Financial Statements

for the year ended 31 March 2025

12. Trustees' and key management personnel remuneration and expenses

Indemnity insurance was paid on behalf of the trustees of £840 for the year (2024 £1,009).

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

The charity considers its key management personnel to be the Chief Executive Officer and the Executive Directors. The total employee benefits of the key management personnel of the charity were £506,188 (2024- £462,130).

	2025 £	2024 £
Key management personnel total benefits	506,188	462,130

13. Staff costs

Aggregated payroll costs

	2025 £	2024 £
Staff Costs During the Year Were:		
Wages and salaries	3,351,902	3,160,925
Social security costs	345,870	312,440
Pension costs	303,912	267,532
Other staff costs	20,039	17,541
	4,021,723	3,758,439

Monthly average number of persons (including Hospice Executive Team) employed by the charity during the year

	2025 No.	2024 No.
Direct and charitable	67	66
Fundraising services	10	19
Governance costs	12	7
Support services	24	17
	113	109

Notes to the Financial Statements

for the year ended 31 March 2025

Monthly average number of persons (including Hospice Executive Team) employed by the charity during the year expressed as full time equivalents

	2025 No.	2024 No.
Direct and charitable	48	44
Fundraising services	9	16
Governance costs	8	7
Support services	20	13
	86	80

	2025	2024
NHS Superannuation Scheme (No.)	24	25
Defined Contribution Pension Scheme (No.)	65	69
Redundancy/termination payments (£)	11,077	22,782

The number of employees whose emoluments (excluding employer pension costs) exceeded £60,000 was:

	2025 No.	2024 No.
£60,001 - £70,000	-	1
£70,001 - £80,000	1	2
£80,001 - £90,000	3	3
£90,001 - £100,000	2	2
£100,001 - £110,000	-	-
£110,001 - £120,000	1	-
£120,001 - £130,000	1	-
	8	8

14. Taxation

The charity is a registered charity and therefore exempt from taxation. However, there was a brought forward taxable loss from the old trading company that has been written off in the year of £182.

Notes to the Financial Statements

for the year ended 31 March 2025

15. Tangible fixed assets

	Land and buildings £	Furniture and equipment £	Motor vehicles £	Total £
Original Cost				
At 1 April 2024	3,322,752	777,588	6,250	4,106,590
Additions	-	122,452	50,071	172,523
Disposals	-	-	(6,250)	(6,250)
At 31 March 2025	3,322,752	900,040	50,071	4,272,863
Depreciation				
At 1 April 2024	1,207,025	592,681	4,801	1,804,507
Charge for the year	65,875	76,174	3,477	145,526
Disposals	-	-	(4,801)	(4,801)
At 31 March 2025	1,272,900	668,855	3,477	1,945,233
Net Book Value				
At 31 March 2025	2,049,852	231,185	41,793	2,327,630
At 31 March 2024	2,115,727	184,907	1,449	2,302,083

Included within the net book value of land and buildings is £29,000 (2024 £29,000) in respect of freehold land which is not depreciated.

Land and buildings include the historical construction costs of the hospice buildings and its facilities at 104-106 Church Street Barnsley and represents the value of a hospice building constructed to a higher standard than that of an ordinary commercial building.

16. Fixed asset investments

Listed investments	Listed Investments £	Total 2025 £	Total 2024 £
Cost or Valuation			
At 1 April 2024	870,767	870,767	816,125
Movement in investment funds	18,920	18,920	54,642
At 31 March 2025	889,687	889,687	870,767

The market value of the listed investments at 31 March 2025 was £889,687 (2024 - £870,767).

Notes to the Financial Statements

for the year ended 31 March 2025

Details of undertakings

Details of the investments in which the charity holds 20% or more of the nominal value of any class of share capital are as follows:

Undertaking	Country of incorporation	Holding	Proportion of voting rights and shares held		Principal activity
Subsidiary Undertaking			2025	2024	
Barnsley Hospice Trading Limited	UK	Ordinary	100%	100%	Dormant

Subsidiaries

The company ceased trading at 31 March 2018 when all trading activity was brought into the retail arm of the charity.

Company details:

Barnsley Hospice Trading Limited

Company Number 07347654

Registered Officer 104 – 106 Church Street, Gawber, Barnsley, S75 2RL

which holds 1 ordinary share of £1

It has been excluded from consolidation on the basis that it is (a) dormant and (b) immaterial.

17. Stock

	2025 £	2024 £
Stocks	-	-

18. Debtors

	2025 £	2024 £
Trade debtors	19,283	24,418
Prepayments	11,653	38,020
VAT recoverable	13,857	15,076
Other debtors	542,982	319,571
	586,774	397,085

Notes to the Financial Statements

for the year ended 31 March 2025

19. Creditors: amounts falling due within one year

	2025 £	2024 £
Trade creditors	56,178	12,735
Other taxation and social security	86,231	80,305
Other creditors	28,373	25,719
Accruals	64,290	100,230
Deferred income	69,667	86,767
	304,738	305,756

Deferred income represents amounts received for future periods and is released to incoming resources in the period for which it has been received. Such income is only deferred when:

- The donor specifies that the grant or donation must only be used in future accounting periods; or
- The donor has imposed conditions which must be met before the charity has unconditional entitlement.

	2025 £	2024 £
Deferred Income		
Brought forward at beginning of year	86,767	823,895
Resources deferred in the period	69,667	1,198,178
Amounts released in the period	(86,767)	(1,935,306)
Deferred income at year end	69,667	86,767

20. Obligations under leases and hire purchase contracts

Operating lease commitments

	2025 £	2024 £
Land and Buildings		
Within one year	34,292	15,000
Between one and five years	40,489	8,750
	74,781	23,750

Notes to the Financial Statements

for the year ended 31 March 2025

21. Pension and other schemes

The company operates two pension schemes.

National Health Service Superannuation Scheme

The hospice is an admitted body for the purposes of the National Health Service Superannuation Scheme and members of staff who are former NHS employees are able to continue membership of the Scheme during their employment at Barnsley Hospice.

The assets of the scheme are held separately by the National Health Service Superannuation Scheme.

Contributions to the scheme are charged to the Statement of Financial Activities so as to spread the cost of pensions over employees' working lives. This pension scheme does not have a real pension fund but as a statutory scheme, benefits are fully guaranteed by the government. Contributions from both members and employers are paid to the exchequer, which meet the cost of increasing benefits each year by the rate of inflation. This extra cost is not met by contributions from the scheme members or employers.

As a result of the nature of the pension scheme, there are no separately identifiable assets and liabilities which can be identified as relating to Barnsley Hospice therefore, the scheme has been accounted for as a defined contribution scheme.

The pension cost charge for the year amounted to £197,534 (2024: £168,203). An amount of £28,329 (2024: £25,719) is included in creditors, being the outstanding contributions to the scheme at the balance sheet date.

Corporate pension scheme

The corporate pension scheme is operated by Royal London. Employee contributions are collected by Barnsley Hospice and, with the employers' contributions, passed to Royal London. All of the assets of the scheme are held by Royal London. As a result, there are no separately identifiable assets or liabilities which can be identified as relating to Barnsley Hospice. Therefore, the scheme has been accounted for as a defined contribution scheme.

The pension cost charge for the year amounted to £106,379 (2024: £99,329). An amount of £nil (2024: £nil) is included in creditors, being the outstanding contributions to the scheme at the balance sheet date.

	2025 £	2024 £
National Health Superannuation Scheme		
Pension cost charge for the year	197,534	168,203
Amount included in creditors	28,329	25,719
Corporate Pension Scheme	-	-
Pension cost charge for the year	106,379	99,329
Amount included in creditors	-	-
	303,913	267,532

Notes to the Financial Statements

for the year ended 31 March 2025

22. Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2025 £
Unrestricted Funds					
General					
Unrestricted Funds	4,917,694	4,780,520	(3,842,809)	(748,961)	5,106,444
Designated					
Organisational Support	1,400,000	-	(750,000)	650,000	1,300,000
Income Generation	210,000	-	(50,000)	30,000	190,000
Service Development	600,000	-	(80,000)	20,000	540,000
Building and Maintenance	500,000	-	(50,000)	-	450,000
Information Technology	80,000	-	(65,000)	55,000	70,000
Total Designated Funds	2,790,000	-	(995,000)	755,000	2,550,000
Total Unrestricted Funds	7,707,694	4,780,520	(4,837,809)	6,039	7,656,444
Restricted Funds					
Total Restricted Funds	135,718	222,367	(224,008)	(6,039)	128,038
Total Funds	7,843,412	5,002,887	(5,061,817)	-	7,784,482

Designated funds

Organisational support

This fund is to support the organisation with increased costs over the next three years as we build the infrastructure necessary to deliver an outstanding organisation.

Income generation

This fund is to develop income generation through new and existing income streams that are sustainable and resilient to economic and social challenges. This fund will be used over the next three years to support a new strategy for sustainable income streams.

Service development

This fund is to support the development and testing of new service delivery models. The fund will support the on-going developing, testing and planning of services.

Building and maintenance

This fund is designated for the purpose of maintaining and updating the existing hospice building and surroundings.

Information technology

The charity has a number of IT systems and hardware that need replacing or upgrading to develop greater reliance, functionality and efficiency to support the services we deliver and the way in which we work, now and in the future.

Notes to the Financial Statements

for the year ended 31 March 2025

23. Restricted Funds

	Balance at 1 April 2024 £	Incoming resources £	Resources expended £	Transfers £	Balance at 31 March 2025 £
IPU	124,968	102,758	201,958	(6,039)	19,729
Therapies	10,750	11,000	3,000	-	18,750
Staff Development	-	7,875	7,875	-	-
Income Generation and Fundraising	-	20,695	2,897	-	17,798
Government Capital Grant	-	80,039	8,278	-	71,761
	135,718	222,367	224,008	(6,039)	128,038

Restricted Reserves

These are funds restricted by the donor for specific purposes or items of equipment. Restricted funds represent the unspent balances on multiple projects, which are generally single-item equipment purchases, staff development activities or limited projects of less than 12 months duration.

Government Capital Grant

During 2024/25 the Government announced plans to distribute over £100m to UK Hospices. The distribution of funds is to be made over two financial years with 25% allocated in 2024/25 and 75% in 2025/26.

On this basis Barnsley Hospice has been allocated £80,003 in 2024/25 which had to be used on fixed asset additions. Barnsley Hospice has used the money accordingly and the income has been recorded as restricted income/funds in the 2024/25 year with the fixed asset depreciation deducted accordingly from restricted reserves.

	Capital Additions 2025 £	Depreciation 2025 £
Maximum value that could fall under Grant scheme rules	98,777	10,216
Of which allocated to Capital Grant in year	80,039	8,278

Notes to the Financial Statements

for the year ended 31 March 2025

24. Analysis of net assets between funds

	General funds	Designated funds	Restricted funds	Total funds 2025 £	Total funds 2024 £
	£	£	£		
Unrestricted Funds					
Tangible fixed assets	2,327,630	-	-	2,327,630	2,302,083
Fixed asset investments	889,687	-	-	889,687	870,767
Current assets	2,190,551	2,550,000	131,352	4,871,903	4,976,318
Current liabilities	(304,738)	-	-	(304,738)	(305,756)
Total Net Assets	5,103,130	2,550,000	131,352	7,784,482	7,843,412

Unrestricted funds are freely available for future use, restricted funds relate to donations and grants given with restrictions.

25. Analysis of net funds

	At 1 April 2024 £	Cashflow £	At 31 March 2025 £
Cash at Bank and in Hand	4,579,233	(294,104)	4,285,129

26. Related parties transactions

The charity is controlled by the Trustees. No one Trustee has ultimate control.

There is a dormant trading subsidiary. There are no outstanding balances due to, or owed by, the subsidiary company.

There were no related party transactions for the year ended 31 March 2025, nor for the year ended 31 March 2024.



We'd like to say a special thank you to everyone who has helped us to be there for the people of Barnsley when they need it most.

Without the ongoing support of our incredible fundraisers and donors, we would not be able to provide our specialist care and services free of charge to those who need it. This includes the local partners, businesses and individuals who go above and beyond to raise funds for our aid.

Thank you to the patients and families who have so kindly shared their stories with us. Your experiences and kind words have helped showcase the difference Barnsley Hospice makes and how vital palliative and end of life care is.

Finally, to the staff and volunteers of #TeamHospice. We are immensely proud of the dedication and hard work our workforce displays every day and we would not be here without you.

Thank you.



If you would like to find out more about our services or how you can support the care we provide, please visit our website:

Find us at www.barnsleyhospice.org

Call us on 01226 244 244

Email us at enquiries@barnsley-hospice.org



Registered address: 104-106 Church Street, Gawber, Barnsley, S75 2RL

Registered charity number: 700586

Registered charity name: Barnsley Hospice Appeal

Company type: Company Limited by Guarantee

Dormant company details: Barnsley Hospice

Company number: 02274925